## **Lenovo Service Center - Lenovo Service Centers Contacts**

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## My Lenovo Ideapad y480 won't start or charge Posted by lenovoadmin - 06 Jan 2017 07:16

Did you make sure you had unplugged the power cord when you did that? If not, do it the following way
Try the following and see if it will turn on.
First make sure the device has been charged.
2. Unplug your charger cord.
3. Remove the battery.
4. Press and hold the "Power" button for 30 seconds and see if the device will turn on.
5. If it does, great, now plug back in the power/charger cord. (If it didn't turn on without the cord in, it should turn on once you it is in. Yes sometimes they will turn on, or try to turn on, even with nothing attached/plugged in.)
6. Now put the battery back in.