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Why aren't some of the keys on my laptop working? Posted by lenovoadmin - 06 Jan 2017 07:38

There are a few things which could cause this issue. The most likely cause is a broken keyboard, which will need to be replaced. Another possibility is that the ribbon cable connecting the keyboard to the motherboard is making an incomplete connection. Re-connecting it may fix the issue. Finally, the least-likely possibility is that there's a problem with your motherboard.
